



**Terms and Conditions**

1. Any damage or loss of equipment must be reported to us immediately. The hirer will be fully responsible for any loss or damage to equipment incurred as a result of the hirer's or other suppliers' negligence during the period of hire. In the event of such damage the hirer shall reimburse the full cost of replacing any lost or damaged equipment.
2. The period of hire commences from when our staff arrive on site for set up and commence working with all or any of the equipment and continues until all our equipment is removed.
3. Before delivery the Customer/Client/Hiree must provide the company with written confirmation that there are no underground services on the site where the marquee is to be erected, or with an accurate plan showing the location of any underground services. If the Customer/Client/Hiree does not own the site, then it is their responsibility to obtain this written confirmation from the site owner. If there is any doubt as to where services are then Best Intent will need to undertake a CAT scan, at the Customer/Clients/Hiree's expense, in order to minimise the risk of Injury from underground services. As CAT scans are not guaranteed to locate all services, Best Intent shall not be liable for any damage caused to any undetected underground services.
4. In no case shall we be responsible for any damage or injury incurred by any person or property during the period of hire that use or are in the immediate vicinity of the equipment. Best Intent will take every precaution to leave the premises in the same state as when they arrived. In the event of bad weather some damage to site surfaces, especially grass, may be unavoidable – it is the client's responsibility to provide tracking to avoid such damage if deemed necessary. Where necessary and reasonable (ie. less than 50m) Best Intent will carry equipment from the unload point to site to avoid ground damage. Where damage is incurred as a result of Best Intent staff negligence or error this must be reported by the client immediately and, where possible, before Best Intent depart the site so that responsibility may be assumed without question. In this case quotes for repair work must be submitted to Best Intent and approved for payment prior to work being carried out. Best Intent reserves the right to obtain comparative quotes for the work to be performed.
5. If there are abnormal conditions attached to the site that affect the erection of the equipment we reserve the right to make additional charges to cover the cost of any necessary additional labour or equipment. Where glass windows are to be installed the floor must be completely level and this may necessitate some levelling work, which will be chargeable to the client.
6. In the event of cancellation by the hirer a cancellation fee may apply. This will be at the discretion of Best Intent and will be dependent on the notice period and the specific circumstances. Deposits are non-refundable (unless otherwise agreed in writing).
7. We are not responsible for any damage to the site on which equipment is erected as per normal operating methods or as per instructions of the site owner or marquee hirer.
8. We will not be responsible for any damage to pipes, mains conduits or other utilities/services in the vicinity of the site where we have been instructed to erect the marquee.
9. No liability is accepted for delays or non-performance of this contract as a result of:
  - Adverse weather conditions;
  - Loss or damage by fire, storm or other accident or act of God; or,
  - Statutory public body requirements
10. The above conditions form part of the contract hire and upon acceptance of the equipment the hirer is deemed to have agreed to these conditions.
11. If the hirer takes insurance through Best Intent at 6% of the total hire charge the hirer's financial liability will be limited to that insurance premium unless damage is incurred in exceptional circumstances, for example as a result of malicious damage.
12. A 20% deposit is required to confirm the booking. The balance must be paid 7 days prior to the event date (if invoiced). Non-payment may result in services being withdrawn.

Signed: .....

Full name: .....

On behalf of: ..... Position: .....

Date: .....